

Transforming Vehicle &
Transport Management for
Enhanced Efficiency
— in eGovernance —



CUSTOMER SUCCESS STORY

ABOUT THE CLIENT:

The client is a national e-Governance initiative under the **Ministry of Road Transport and Highways**, digitizing and streamlining RTO operations across India. The program licensing, enforcement, tracking, accident reporting, and offers **75+ services** through a mobile app.



INDUSTRY:
GOVERNMENT

BUSINESS CHALLENGES



States and stakeholders demanded many new modules and integrations, which overburdened internal resources.

01



Different states followed different rules and practices, requiring heavy customization of applications.

02



Implementation across all states became slow, and maintenance work increased.

03

TECHNOLOGIES USED



Enterprise Storage (on-premise, 500 TB)

Provided robust on-prem enterprise storage solution (500 TB) to handle high-volume data.



Hewlett Packard Enterprise

Hewlett Packard Enterprise

Leveraged HPE hardware for reliable, scalable infrastructure.

SOLUTIONS OFFERED



BUSINESS IMPACT

Measurable outcomes. Real business value.



24/7

**Uninterrupted
Operations**

Ensured uninterrupted,
24/7 operations and
support for nationwide
RTO services.



35%

**Increased Operational
Efficiency**

Increased operational
efficiency across multiple
transport applications.



30%

**Reduced Maintenance
Overhead**

Reduced maintenance
overhead through
standardized solutions
and horizontal approach.



40%

Improved Responsiveness

Improved responsiveness
to state-specific
customizations and
high-volume requests.



25%

**Faster Adoption of
New Modules**

Enabled faster adoption
of new modules and
services with PoC-backed
guidance.